



ELECTRONIC TRANSACTION & COMMUNICATION CONSENT

for self-storage and moving services provided by Box-n-Go, LLC

This Electronic Transaction and Communication Consent, Disclosure, and Agreement (collectively, the "E-Transaction Consent") contains important information that you are entitled to receive before you consent to receive electronic notifications and records. **Please read this E-Transaction Consent carefully and print a copy for your files.**

Overview

Box-n-Go, LLC ("Box-n-Go," "we," "us," "our") may occasionally wish to communicate certain information and written notices, as may be required by law, and to provide you, the signer(s) of this E-Transaction Consent ("you" or "your") with disclosures (including those embedded within an agreement or other documents). This E-Transaction Consent therefore:

- (i) Discloses certain information to you that we are required to provide before obtaining your consent to receive such legally required notices and disclosures by electronic means,
- (ii) Obtains your consent to electronically receive such legally required notices and disclosures (i.e., "Required Information") in a manner that reasonably demonstrates your ability to access and retain the Required Information, and
- (iii) Elicits your agreement to use electronic signatures ("e-signatures") on documents we need to provide the storage or moving services, as requested by you.

Types of Information Provided by Electronic Means

The information provided by electronic means may include, but not be limited to the following:

- Legally required notices and disclosures
- Account and services notices and invoices
- Offers and miscellaneous information related to the services provided to you by Box-n-Go and affiliated companies

Accessing and Retaining Information

Solely in conjunction with the provision of any storage and moving services to you, we will provide or make information and documents available to you in either HTML or PDF formats, or both. To access this information, you will need, as a minimum, the following hardware and software:

- Operating systems: Windows, Mac OS.
- Browsers: Final release versions of Internet Explorer, Mozilla Firefox, Chrome or Safari.
- PDF reader: Adobe Reader or similar software may be required to view and print PDF files.
- Screen resolution: 800 x 600 minimum.
- Enabled security settings: Allow per-session cookies.
- Mobile OS with SMS communications enabled. Note that text messaging rates may apply.

Prerelease (beta) or older versions of operating systems and browsers may not be supported. You may download the most current versions of any software identified above by going to microsoft.com; apple.com; mozilla.org; google.com or adobe.com

To retain Required Information, you will need a printer (for printed copies) or a working hard drive or other storage device (to store electronic copies). As indicated above, we encourage you to print and/or save this E-Transaction Consent and any Required Information.

These technical requirements are subject to change. If they change, you will be provided with an updated version of this E-Transaction Consent and asked to provide us with your consent in a manner that reasonably demonstrates your ability to receive notices and disclosures under the new technical requirements.

How to Obtain Paper Copies of Required Information

You may request a free paper copy of Required Information we have electronically provided or made available to you at any time by contacting us at customerservice@boxngo.com.

Our Option to Provide Paper Documents

Your consent **does not** mean that we must provide the Required Information electronically. We may, at our option, deliver the Required Information and other communications to you on paper, should we choose to do so. We may also require that certain communications from you be delivered to us on paper at a specified address.

Withdrawing Your Consent

If, after you have consented to receive the Required Information electronically, you decide that you wish to receive the Required Information on paper format only, you may withdraw your previously provided consent by either of the following means:

- Decline to sign any document containing Required Information during any e-signature signing session.
- Contact us as set forth below.

If you withdraw your consent to receive Required Information by electronic means, your storage and moving transaction may take longer to process and may be re-scheduled.

Informing Us of Your Current Email Address

You are responsible for providing us with a working individual email address to which we can send the Required Information and for ensuring that it is kept current in our files. Please inform us each time you change your email address by contacting us as set forth below.

How to Contact Box-n-Go

You may contact us to:

- Request paper copies of the Required Information,
- Withdraw your prior consent to receive Required Information electronically, and
- Inform us of your current email address.

In each instance, you may contact us by mailing us a Certified Letter addressed to **Box-n-Go, LLC, 5934 E. Slauson Ave, Commerce, CA 90040**. In the body of the request, state your current email address, full name, U.S. Postal address and telephone number.

Declaration, Consent and Agreement



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Under penalties of **perjury**, I declare that I have examined the communication disclosures herein and consent requested by Box-n-Go to process this storage and moving service transaction. I have agreed to use the electronic communications and electronic signatures where indicated.

BY CLICKING OR CHECKING "I CONSENT AND AGREE":

1. Acknowledge that I have read and understand this E-Transaction Consent,
2. Acknowledge that I can (a) print on paper or electronically save this E-Transaction Consent for my future reference, or (b) e-mail it to an address where I am able to so print or save it,
3. Consent to receive the Required Information by the electronic means as may be described above,
4. Acknowledge that I am reasonably demonstrating that I can access the Required Information in the form described above,
5. Agree to the use of electronic signatures or otherwise manifesting my consent to the processing of electronic records (including those in which the Required Information is embedded) in conjunction with storage and moving services to be provided to me.
6. Acknowledge my consent, until Box-n-Go will have been notified to the contrary, per procedure as outlined herein, to receive all the Required Information, account notices, offers and information via the e-mail address or telephone number(s) on record, via voice or text, and such information and notices may be delivered through an automated dialing system and be pre-recorded. Please note that the consent given herein is not a condition of purchase.