



Move Back In Checklist

While Your Home Is Rebuilt

(877) 269-6461

www.boxngo.com

EMERGENCY

MITIGATION

RECONSTRUCTION

Contractor: _____ Direct phone: _____ Permit #: _____

WARNING The last part of your insurance payout is released when you ask for it and send the receipts. It does not arrive on its own.

1 Before Work Starts

- ☐ **Get the repair scope in writing, room by room**
- ☐ **Ask what is NOT included. That is where surprises live**
- ☐ The first estimate is a starting point, not the final number
- ☐ You may use your own licensed contractor
- ☐ Check any license yourself at cslb.ca.gov

3 Keep Your Contractor Moving

- ☐ **Get a written schedule with dates you can hold them to**
- ☐ Ask for one point of contact and a direct number
- ☐ Permits, inspections and materials cause most delays
- ☐ A week with no work and no reason? Ask in writing

5 Before You Move Back

- ☐ **Ask to see that permits were pulled and inspections passed**
- ☐ Test water, power, heat and every appliance yourself
- ☐ Walk every room and list what is unfinished
- ☐ Photograph the finished work as you did the damage

7 Bringing Your Belongings Home

- ☐ **Schedule the return early, for a date after the final clean**
- ☐ Ask what redelivery costs before you book it
- ☐ Clear the rooms first so nothing stacks up in a hallway
- ☐ Unpack room by room against your inventory
- ☐ Your things come back exactly as you loaded them
- ☐ **You decide who unloads. Box-n-Go can help**

2 How You Are Compensated

- ☐ **Part of your payout is held back until the work is done**
- ☐ You get it by sending receipts, not by waiting
- ☐ **With a mortgage, the check may go to your lender first**
- ☐ Your lender may hold it and release it in stages
- ☐ Costs found later get added to the claim. That is normal

4 Storage During the Rebuild

- ☐ **Rebuilds run long. Your storage has to run that long too**
- ☐ Find out when the claim stops paying for storage
- ☐ From that date the bill is yours. Know it in advance
- ☐ The limit may be a dollar cap, not a date. Ask which

6 Hold the Last Payment

- ☐ **Do not pay the last invoice until your list is done**
- ☐ Get the warranty in writing before you sign off
- ☐ Check that what was billed matches what was built
- ☐ **Your contractor must give you a signed lien release**

8 Closing the Claim

- ☐ **Money you do not ask for does not arrive**
- ☐ Send receipts for the held-back money and ask for it
- ☐ Get written confirmation of what the claim paid
- ☐ Ask what is still open and what is now closed
- ☐ Keep the whole file: photos, invoices, inventory, diary
- ☐ Keep any mold paperwork separate and labeled
- ☐ Ask your agent to review your coverage before you renew

⊘ Do NOT

- ✗ Pay the last invoice with work unfinished
- ✗ Sign off without a warranty in writing
- ✗ Take delivery before the final clean
- ✗ Move back before inspections pass
- ✗ Assume held-back money just arrives

Words You Will Hear

Punch list the unfinished-work list
Supplement extra cost added to the claim
Depreciation value lost to age and wear
Walkthrough the final check of the work
Lien release proof the contractor is paid

⚡ Box-n-Go Storage (877) 269-6461

- ✓ The container comes back to your door
- ✓ You pick the delivery date
- ✓ Unload it over time, or we can help
- ✓ We pick up the empty container
- ✓ Simple, easy, ground level access

Schedule the return of your storage containers in advance -
7 to 10 business days is recommended, so the date you want is the date you get.

Questions? Call (877) 269-6461 | boxngo.com/business-storage/restoration/

Scan for
full guide

